

In an effort to improve security the password policy for students in middle and high schools is changing. In past years the password for a student's Active Directory account (the account used to login to a computer) was their student number and it could not be changed. For the 2016-2017 school and beyond, the student number will continue to be the default password but students will be required to change it on first login. As part of this change Information Systems is releasing two new technologies: a self-service reset password manager (SSRPM) and a password synchronization module.

The self-service reset password manager or SSRPM will allow a student to reset their own password if they forget it. In order for this to work a student must first enroll in the program. Enrollment consists of logging in with the user's Active Directory account and answering 3 security questions, similar to creating accounts at most financial institutions and other websites. Students logging into a Windows PC/laptop will be presented with an enrollment screen when they log in. This can be closed but will continue to appear on subsequent logins until the student has enrolled. On all other devices a student may enroll by visiting <https://account.jordan.k12.ut.us> and clicking on the enroll link. Note that devices connected to JSDGuestWireless or an external network will not be able to access the site.

The password synchronization module will synch all changes to a student's Active Directory password to their district provided Google Apps account. This sync may take up to 2 minutes to propagate the change from Active Directory to Google. It is important to understand that this is a one-way sync. If a student changes their Google Apps password through Google's website, it will NOT synch that change to their Active Directory account.

Below is an explanation of what a student's experience will be the first time they use different types of devices:

Windows PC/Laptop – If they have not yet changed their password they will immediately be forced to change it on login before continuing. If they have not yet enrolled in SSRPM they will be prompted to do so after logging in. This prompt will appear every time they login until they have enrolled.

Mac PC/Laptop – If they have not yet changed their password they will immediately be forced to change it on login before continuing. We don't have the ability to popup the enrollment screen for SSRPM on Mac computers. Teachers in Mac labs should be encouraged to have the class visit <https://account.jordan.k12.ut.us> to enroll.

Chromebook – Students use their Google Apps account to login to Chromebooks so they will not be required to change their password; however, for the first few weeks of school the SSRPM enrollment site will be the homepage on Chromebooks and students should be encouraged to enroll if they have not yet done so. If they enroll using a Chromebook and have not yet changed their Active Directory account password, they will be required to do so as part of the enrollment process.

iPad, Tablet, etc. – Student's don't login to these devices in order to use them; however, if they need to login to the web filter (Lightspeed) by clicking on the "Not You" link on a blocked page it will not let them if they haven't yet changed their Active Directory password. They may do this on these devices by first visiting the SSRPM site at <https://account.jordan.k12.ut.us> and either enrolling (preferred) or clicking on the Change Password link.

For questions please contact the Help Desk at 801-567-8737 or talk to your school tech.