

YOUR COMMGAP CALLING CARD

Access Code

CG 10026

Over the Phone Request

Dial: 888-338-5538

Onsite & Virtual Appt. Requests

*Dial: 801.944.4049 or
Email: orders@commgap.com*

1. Provide your CommGap Access Code, language, and appointment information.
2. For virtual requests, provide URL link for Doxy.me, Zoom, etc. We will share the link with interpreter.
3. Over the Phone requests will be connected on demand. Onsite and virtual requests will be prescheduled – if you are interested in getting set up for on-demand video remote interpretation, please let us know!
4. Requests can also be emailed to orders@commgap.com. Please include your access code.

*Multiple Party Calls: If you need to make a conference call to a third party, you must request that before the interpreter comes on the line. We can add multiple lines.

TIPS

- Keep your questions short and clear to make sure you get the answers you need.
- Don't hesitate to ask our coordinators for help navigating the process.
- Our staff can assist you in identifying your target language.

Yes! We offer 24/7 Customer Support. New accounts can only be set-up Monday – Friday during regular business hours (8-5 MT.)